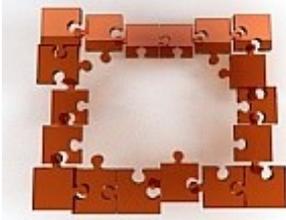


Software Asset Management to Continuous Compliance



Software compliance is not a one time effort, it is a continuous process that involves weaving the business needs, legal spectrum and the financial implications together to stitch a wonderful protective gear for the enterprise!



Situation

Software Asset Management is a key challenge, especially in the Software Services Industry. The demands of the management, the business case for being agile and being compliant all the time are challenges that are poles apart from an operational perspective. The CIO team is challenged all the time with the fact that they have to meet internal requirements, meet customer demands and at the same time stay compliant.

Software Asset Management is a key area than can be effectively used to transform the scenario to a workable hassle free cost effective IT management that builds a bridge to these pillars of the organization.

One of the leading IT Services company, based in India, are servicing global and local clients in the areas of Finance, Banking, Hospitality, Telecom, Retail and Healthcare segments. Being one of the organizations actively working with Multi national clients it is imperative that they stay compliant and manage their clients and their global reputation intact.

Alongside staying compliant, any organization would like to keep a tab on the license entitlements, utilization and ways to find optimization.

The above factors play a key role in the area of SAM and compliance, it is thus imperative that the SAM team is equipped with information that can help them take quick decisions and build the maturity on SAM.

Solution

infraSECURE from see beyond technologies is a modular toolset that provides for SAM and HAM inventory of the computers in the enterprise along with providing the capability to maintain the license entitlements, record and report on the utilization and provide for a framework to setup a process driven approach to managing compliance in the organization.

Among the various aspects of SAM, infraSECURE addressed a few pointers which help in the day to day management of compliance in the organization, some of the key features that were put to use by the enterprise are as follows:

- Software and Hardware Asset Inventory with features to allow and control, mandate and prevent application usage based on a centralized policy.
- End point capabilities to prevent the use of USB/CD/DVD Devices and Network Share and Desktop management capabilities to report on disk usage, fragmentation and free space.
- Software Update repository to help in understanding the level of Software updates and Software Accounting Module to provide reports on Deployment status.
- Comprehensive Reporting toolset and an email work flow solution to trigger software/hardware changes and notifications automatically over email.
- Ticketing Window for SAM helped in tracking the violations and maintaining the audit trail of the effort put in by the SAM Team

Software Asset Management to Continuous Compliance

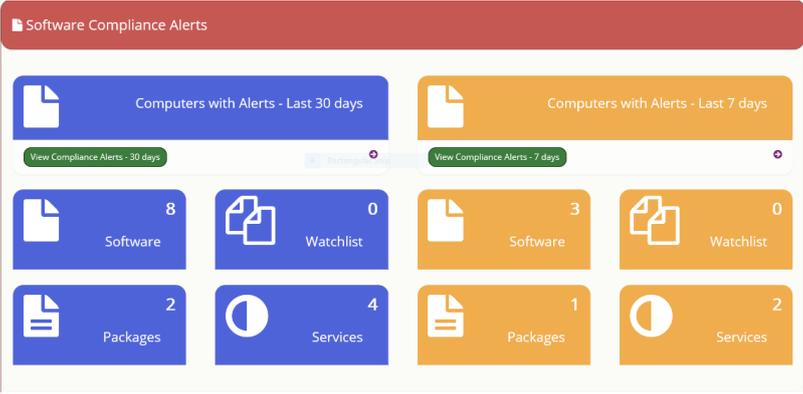
“The SAM team now is more focussed on building knowledge on the legal and financial aspects of software compliance because infraSECURE is helping the mundane day to day activities using a process driven automated system.”

Benefits

infraSECURE was deployed on all desktop and laptop computers in the enterprise and the results started showing up in the very first month. The enterprise was able to identify and pin point many software violations and build a comprehensive repository of the software in the enterprise. When matched with the license entitlements, violations could be easily identified and process was drawn to track the compliance incident.

In about 6 to 8 months, the SAM team had reached a maturity where they are audit ready in a hours notice and have had a track record of **zero** Non-conformance in about 10 plus external audits conducted so far.

infraSECURE’s capability on software accounting, processor cores accounting, database inventory reporting and the incident tracking process helped automate and improve the productivity of the SAM team.



“infraSECURE has helped the SAM team in maintaining a track record of zero non-conformance in over 10 plus audits conducted since deployment. With no dip in productivity, software asset management has now transformed to a continuous compliance process.”

